



Meeting: Council **Date:** 17 July 2014

Wards Affected: All wards

Report Title: Adult Social Care – Local Account

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1. Purpose

1.1 This is the third Local Account for Adult Social Care. It sets out what we have achieved for local people in relation to adult social care and outlines our level of performance for last financial year and our commitment to future service delivery. The Government has asked that Local Accounts are put in place to offer councils the opportunity to share a common approach to the performance of adult social care. It also outlines the details of our multi agency approach to adult safeguarding. This reflects the view of government that adults safeguarding is on a statutory basis in the same manner that children's safeguarding is a statutory responsibility.

2. Proposed Decision

2.1 That, subject to any additional recommendations from the Mayor and Group Leaders, the Local Account in Appendix 1 which sets out performance for 2013-14 and sets out intentions for the Annual Strategic Agreement for services for 2015-16 be approved and that the multi agency safeguarding report set out in Appendix 2 be approved.

Supporting Information

3. Position

3.1 In Torbay, adult social care is commissioned by the local authority and is delegated and delivered by the Torbay and Southern Devon Health and Care NHS Trust. This builds on the integrated model for health and social care services which we have been rightly proud of in the Bay. The Local Account relates to last financial year but indicates the context of adult social care delivery is that of navigating a

variety of reforms in the NHS, and a considerable reduction in public service spending which will mean we need to deliver services differently in the future whilst maintaining quality for communities and individuals.

3.2 The Council and the Trust continue to use the concept of 'Mrs Smith' and her family in order to focus on the individual within their community setting and to ensure we have shared values across health and social care.

3.3 Councillors and the community are asked to comment on how this Local Account and the multi agency safeguarding report supports understanding of services we deliver as well as providing a local focus and holding to account for service delivery.

4. **Possibilities and Options**

4.1 The alternative option is not to produce a Local Account but current Government guidance expects local authorities to produce this account for the benefit of local people and then the Council would not be conforming to best practice.

5. **Preferred Solution/Option**

5.1 To publish the Local Account.

6. **Consultation**

6.1 The Local Account has been sent to Healthwatch Torbay (whose statement is included) and has been sent to members of the Experience and Engagement Group, that includes representatives from various service user groups and organisations across the Bay. It has also been discussed by members of the Health Scrutiny Board and the comments made will be included in the published version.

6.2 It is expected that the Local Account will be an annual publication and therefore service users and the public will be invited to comment and be involved in service feedback on a rolling programme. The more service user feedback in the future will help the Council and the Trust to identify what is most important to residents of Torbay. The positive impact on specific service users being presented should provide assurance and trust in the work of the Council and the Trust which in turn has a positive psychological effect on individuals and carers as they approach services for the first time.

7. **Risks**

7.1 There are no risks to the Authority in accepting the Local Account and the multi agency adults safeguarding report

Appendices

Appendix 1 – Your Local Account of Adult Social Care Services

Appendix 2 – Multi agency safeguarding report for adults.